



February 2018 Newsletter

Full steam ahead

Last year was a busy one at The Hallmark and 2018 promises to be the same as building management and the owners corporation committee continue to look for ways to improve our building and services to residents. Your support and goodwill are a real help in getting things done and is very much appreciated.

Window cleaning

The contractors did a very good job and we would certainly be interested in using them again. Weather permitting, the schedule for future window cleaning this year is May and September and the contractors will be asked to book us in for those dates.

Hard rubbish collection

The last hard rubbish collection went smoothly and residents are thanked for following the guidelines about what could or could not be put into the trailer. Well done, everyone! The next collection is scheduled for April.

Rubbish

Please remember that rubbish chutes are intended for soft items such as kitchen scraps, not for hard items including glass or for any liquids. To maintain chute cleanliness and reduce odours, all items should be securely bagged. If the bag of rubbish is too large, don't try to force it into the chute.

Most people do the right thing when it comes to recycling so please take care not to diminish their good work with contaminants such as food scraps, plants and liquids. Bottles, jars, cans and other containers such as pizza boxes should be completely empty. Only flattened cardboard should be placed in the blue bins.

Using the pool

Pool users are reminded of the need to thoroughly dry themselves off before entering the building. Besides being a slip hazard, wet footprints on the foyer and lift tiles are not a good look and quickly become 'muddy' when other residents walk over them. Rules for using the pool are on the pool wall as well as on the Hallmark's website (www.thehallmark.com.au).

Also, pool furniture should be returned to its correct position and children carefully supervised at all times,

not only when they are in the water. Climbing onto the garden, throwing pebbles into the water, tricycles and bicycles are all prohibited. Lastly, some more shade umbrellas will be purchased.

Corridor carpet clean

The carpet in all corridors, the foyer and the gym will be dry cleaned on 13 February 2018. Beginning in the morning, two teams will be working and some noise will be inevitable.

Resident information

As a result of the fob audit conducted last November, we are in a much-improved position to monitor and ensure building security.

We are now adding details to our residents' database about vehicles and mailbox key numbers which we can do from observation.

We will now add details about pets that move through common property. Could you please advise me or the concierges (bm@thehallmark.com.au) about any dogs you have, including the breed and colour. Other animals such as cats, rabbits or birds which never leave the apartment do not need to be recorded. The next step will be a bicycle registration system.

Security reminder

Please continue to be mindful of the need to report anything that seems suspect. People walking through the car park entrance behind cars, strangers tailgating residents entering the building or wanting to be swiped up to a particular level or hanging around the mailbox area are examples of reportable incidents.

Car spaces

Car spaces are for vehicles and shopping jeeps only. A recent effort to clear them of inappropriate items has been very successful and residents are thanked for their cooperation. Any oil stains in car spaces should be removed by the resident(s) concerned as they are an unsightly slip hazard and can cause tire tracks on the concrete for quite some distance. A mop and degreaser can be borrowed to clean off oil stains.

Security lighting

Security lighting in the Levels 9 and 10 car parks has been upgraded with the installation of new sensors. Whether residents are going to or from their vehicles, the area is now well lit and should make them feel more at ease at night.

Entrance way tree canopy

A quote has been accepted to prune and shape the ficus tree canopy over the entrance path. As some machinery will be operating it is likely that residents and visitors will need to enter along the Albert Road pathway while the work is being done. Signs will be erected as needed by the contractor. Work is expected to start in mid-February.

Rick McLennan